



Bar Code Printer Tips

Please read these instructions prior to installing and connecting the printer to your computer system.

Introduction:

Direct thermal bar code printers (Stock Numbers 1573 and 1551) use direct thermal label stock (black bar or gap sensing) up to 2.4 inches wide. Direct thermal printers do not use ribbon.

Thermal transfer bar code printers (Stock Numbers 1363 and 1578) can be configured to use either direct thermal label stock or thermal transfer label stock up to 2.4 inches wide. When using thermal transfer label stock, the correct wax spool ribbon must be properly installed.

Planning for Installation - Locating and positioning your receipt printer:

Select a location for the bar code printer that:

1. Provides a solid, stable surface
2. Is within the range of cable length required for attaching the cables to the computer system unit
3. Routes the cables to the system unit so they will not be stretched excessively or get cut or pinched on sharp objects.
4. Allows the operator unobstructed access to bar codes as they are printed.

Installation:

1. Prior to attaching the bar code printer to your computer, make sure the computer power is OFF and the computer power connector is unplugged from the power source. (Observe this precaution whenever you attach or disconnect ANY data cable from your computer).
2. Set the printer in a location that is within convenient reach of the clerk checkout station close enough to allow the data cable from the printer to the computer to be attached without unnecessary stretching.
3. Plug the data connector of the printer into an unused port on your computer.

Serial Printers: If you are connecting a serial printer, your computer's COM (serial) port must have a unique address and IRQ (also referred to as an "interrupt") Use only the correct serial printer cable to attach the printer to the computer.

Parallel Printers: For parallel printers, your computer's LPT (parallel) port must have a unique address.

If you are uncertain about your computer's port availability and addresses, consult a qualified computer technician for assistance.
4. Refer to the manual that accompanies the printer and install a roll of barcode labels.

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5. For thermal transfer printers, refer to the manual that accompanies the printer and install the ribbon.
6. Plug the appropriate power supply cord into the back of the printer. Plug the other power supply connector into a standard power receptacle.
7. Windows Printer Drivers: If you are using your printer as a Windows printer in a Windows program and need to install a Windows print driver, use one of the following procedures:
 - A. Install the "Intellidriver" (included with your printer on diskette or CD ROM)
 - B. Obtain the latest printer driver for your operating system from the DGA Houston driver link page at: <http://www.dgahouston.com/drivers.htm>
8. Refer to the documentation supplied with your point of sale program to configure the computer's printer port. (When using Keystroke Point of Sale, at Main Menu: **C**onfiguration Manager, **S**etup, **P**rinters).

Care and Maintenance:

VERY IMPORTANT!

Whenever you change labels or ribbons it is extremely important that the label printer power is turned **OFF!**

Occasionally clean the cabinet with a non-abrasive, tissue moistened with commercial window cleaner such as Windex™. Wipe dry. DO NOT use solvent cleaners.

Your bar code printer is a precision instrument. While it is not exceptionally fragile, it will fail if subjected to abuse. Do not unnecessarily drop it, shake it, jar it, or use it as a "tool." The printer is not weatherproof - use indoors ONLY.

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